

# Observe the lines, avoid the fines!

Civil parking enforcement is coming  
to Cherwell, South Oxfordshire and  
Vale of White Horse

➤ **Keeping Oxfordshire moving**



**OXFORDSHIRE  
COUNTY COUNCIL**

“ If all motorists observed and complied with parking restrictions, Oxfordshire's streets would be much less congested and a lot safer. ”



## Keeping Oxfordshire moving

Anyone who drives in Oxfordshire knows of the problems caused by one irresponsible motorist parking in the wrong place. The majority of motorists park correctly. However, a vehicle parked incorrectly can directly impact on road safety, cause congestion, affect income for local businesses, reduce the quality of life for residents and adversely affect those with impaired mobility.

## What is changing?

Under the introduction of civil parking enforcement powers (CPE), parking enforcement in Cherwell, South Oxon and Vale of White Horse will be taken over from the Police by Oxfordshire County Council. This will result in increased, more consistent enforcement of waiting and loading restrictions across the Districts.

## Why do we need parking enforcement?

The effective management of waiting and loading restrictions will allow us to match enforcement to our wider transport strategies.

### This will mean:

- Less blocking of traffic routes by incorrectly parked vehicles.
- Reduction in parking in disabled bays by non-badge holders.
- Better traffic management and improved compliance with parking restrictions.

### It will:

- Encourage correct, sensible and safe parking in Oxfordshire.
- Reduce congestion on roads.
- Help the emergency services access emergencies.
- Make it safer for drivers and pedestrians.
- Enable buses to operate more effectively.
- Improve air quality, health and the general environment.
- Keep Oxfordshire moving.



## How will it work?

Our strategy is to keep Oxfordshire moving by targeting known problem areas and ensuring traffic flows during peak periods. The council has appointed a contractor Conduent Parking Solutions, to provide a team of Civil Enforcement Officers that have been issued with clear guidelines setting out what is, and is not allowed.

Civil Enforcement Officers have responsibility for issuing Penalty Charge Notices (parking tickets) to people who ignore parking restrictions and park inappropriately.

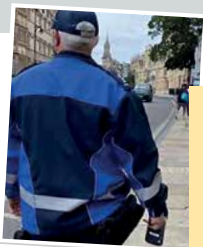
## How are penalties dealt with?

Penalty charges are £70 or £35 if paid within 14 days and £50 and £25 paid within 14 days depending on the parking contravention. Parking on double yellow lines or in a disabled bay without a blue badge is more serious than for example not clearly displaying a valid pay and display ticket, and this is reflected in the penalty charge levels.

There is a range of easy ways to pay parking tickets which are detailed on the Penalty Charge Notice. Unpaid parking tickets are a civil debt recoverable in the same way as any other such debt.

An appeal system is available to anyone who wants to challenge the ticket they have received. This includes a right of appeal to an independent adjudicator.

### Q. Do Civil Enforcement Officers receive bonuses for the number of tickets they issue?



**A.** Civil Enforcement Officers do not receive bonuses or incentives for the number of tickets they issue. Under government rules any surplus raised from parking tickets is used for highway and environmental reasons.



For more information on Oxfordshire's enforcement guidelines please visit [oxfordshire.gov.uk/parking](https://www.oxfordshire.gov.uk/parking)

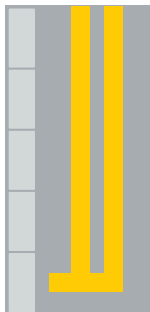
# Observe the lines, avoid the fines! ...a glove box guide

## Check the lines and signs

### Waiting restrictions

**Double yellow lines** along the edge of the road, mean no waiting (parking) at any time.

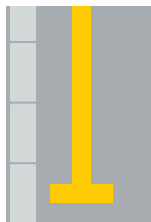
However, you may stop while passengers get into or out of the vehicle and to load and unload, unless there are also loading restrictions.



**No waiting at any time**

**Single yellow lines** along the edge of the road, mean you cannot wait (park) during the times shown on the sign.

However, you may stop while passengers get into or out of the vehicle and to load and unload, unless there are also loading restrictions.



**No waiting during the times shown on the sign**

Please note that yellow line parking restrictions apply to the whole of the highway on the side that they are marked, including any footway or verge. Therefore, parking on a footway or verge next to yellow lines can result in a parking ticket being issued.

## Check the lines and signs

### Loading restrictions

**No loading at any time**



**No loading or unloading at any time**

**No loading Mon-Sat 8.30 am-6.30pm**



**No loading or unloading during the times shown on the sign**

**Loading restrictions** are shown by yellow lines on the kerb, or at the edge of the carriageway. They indicate that loading or unloading is prohibited during the times shown on the signs.

Double yellow lines on the kerb mean no loading or unloading at any time. A single yellow line means no loading or unloading during the times shown.

**Loading bays** are white bays marked with the words 'Loading Only' and a sign with the white on blue trolley symbol. A sign will show the times when the bay can be used and whether loading and unloading is restricted to certain types of goods vehicles. Vehicles may not park here if they are not loading and unloading.



**Loading bay**

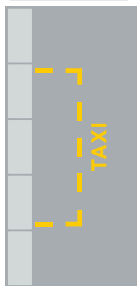
# Observe the lines, avoid the fines!

...a glove box guide

## Check the lines and signs

### Taxi only bays

Taxi ranks are marked with a yellow bay marking and will have a sign to show when the restriction applies. Only hackney carriages will be allowed to wait in these areas and you should check the signs to see whether you can stop to load and unload within the rank.

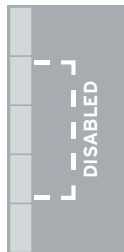


## Check the lines and signs

### Disabled parking bays

You must not park in parking spaces reserved for specific users such as bays reserved for Blue Badge holders unless you are entitled to do so.

Blue Badge holders are reminded to clearly display their blue badges when parking in disabled parking bays to avoid the risk of being issued with a ticket.



**Disabled parking bay**

## Check the signs

### No parking on verges and footways

In some locations parking on the footway or verge may not be allowed and this will be signed by the yellow signs shown at regular intervals along a road.

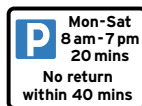


## Check the lines and signs

### Limited waiting

A limited waiting bay will be marked out with a white bay marking and there will be a sign nearby which will tell you the times and days when the restriction applies. It will also tell you how long you can park for (e.g. 1 hour).

At the end of the permitted parking period you must leave the space and cannot return within the time period shown on the sign.



**Limited parking bay**

## More info

If you would like more information or if you have a specific enquiry please contact Oxfordshire County Council's Parking team on:

➤ **0345 3371138**

➤ **CPEenquiries@Oxfordshire.gov.uk**

➤ **oxfordshire.gov.uk/parking**

Oxfordshire County Council is working in partnership with:

**Cherwell District Council**

**South Oxfordshire District Council**

**Vale of White Horse District Council**